

CONDITIONS OF SALE

1. Warranty

Our products are covered by a warranty from 1 up to 5 years, depending on the conditions of each manufacturer. The warranty covers raw material defects and production defects, in accordance with the Greek Civil Code. The cost of labor is also covered. Warranty is limited to replacing the defective part. Monetary compensation will not be paid. Transportation costs are not covered by the warranty. The warranty does not apply if we find that the materials have been damaged by:

- Incorrect use of the product.
- Incorrect storage of the product.
- Accidents due to negligence.
- Lack of proper attention to the product.
- Insufficient maintenance of the product.
- Expected damage over time.
- Non-compliance with product standards of use.
- Alteration of the product for use other than that for which it is intended.

2. Sales

When ordering, the customer accepts these terms. The terms cannot be modified by any provision in favor of the buyer or its commercial interests. The order, including any customer notes, is not valid until we confirm receipt of the order. Our prices are determined based on the data in force on the day the goods are shipped.

3. Payment

The payment time for each invoice is agreed upon when ordering. In the event of late payment, interest will be charged from the due date of the agreed payment time of the order in question. All disputes concerning the settlement of the order fall under the jurisdiction of the courts of Athens, Greece. Any payments received from us for debts will not change the present terms of sale or the agreed ones upon order. Payment for the goods cannot be changed or delayed due to any delays in the delivery of the goods. Any failure by the buyer in the execution of payment of one or more of the agreed invoices will cause the sale to be canceled and give us the right to request the return of the goods.

4. Shipping and delivery

Dispatch and delivery times agreed upon confirmation of receipt of the order are simply a forecast based on current conditions. Any delay will not be our responsibility. In the event of a major event (such as strike, epidemic, war, revolution, natural disaster), we will be released of any obligations that arise from the conditions agreed upon the confirmation of receipt of the order. Shipments are made according to the best transport rates we have been given, considering the quality of the transport service. Once shipped, the goods are the responsibility of the shipping company. We are not responsible for any damages to the goods during transport. Customers are encouraged to insure the products under transport. Any dispute or complaint about our deliveries must be submitted in writing within 15 days of delivery.

5. Returns

All returns should be agreed upon in advance. The cost of return is borne by the customer. Non-standardized and personalized goods, worn, damaged, or modified goods may not be returned. Standardized goods that are in excellent condition can be returned within 6 months from their dispatch at the latest. For returned products, a 30% reduction in the selling price is applied.

6. Catalogue

Any images or drawings depicted in this list are not eligible for dispute or complaint. We use the commonly accepted dimensions and specifications for our merchandise. We reserve the right to modify or change at any time the goods appearing in this catalogue or to stop selling them and this cannot be used against us in any form.